

The Rest of Us

CHICAGO AREA MACINTOSH USERS' GROUP NEWSLETTER

August 1995

Volume 11 Number 8



You turn on your computer, and **you feel that something is watching you!** You look around, but you see nothing out of the ordinary. But it's been memorizing every thing that you've been doing. And because of this, you're a changed person. You've become more efficient. You never forget to take out the garbage. You start rebuilding your desktop regularly. Is it magical? Is it a virus? Is it an INIT conflict? No, it's *Open Sesame!*

Open Sesame! is a small, semi-powerful application that sits in the background on your computer, and watches every move you make. It learns your patterns, and asks if it should automate these time-taking repetitive tasks (you can even program tasks). And if you want it to, it also asks you when you want the task preformed. It can automate tasks like opening an item at startup, rebuilding the desktop, shutting down your Mac and emptying the trash whenever an item is placed in it. Put the wrong document in the trash? Don't worry. You can set *Open Sesame!* to confirm that you really want to perform the certain tasks with just a couple clicks. You can even set the confidence level of the learning of your patterns. Oh, it even reads out loud what it says to you using Speech Manager (which is included).

If your computer is used by more than just you, you can even set a password so that *Open Sesame!* won't learn someone else's patterns. *Open Sesame!* learns what's in the Apple menu, on the desktop, and what is used at shutdown. System 7 & 7.5 are supported, along with Power Macintosh computers.

I found the manual easy to read and understand (even though it is the first software manual I have actually read). You don't need to know C++ to use *Open Sesame!*, and you don't need much RAM either (it only uses 700K, but like any app., more won't hurt). You can have as many automated tasks as you want and they don't take up much hard drive space.

I feel that right now *Open Sesame!* has great expectations, but it only learns Finder-level tasks. When the new version arrives, let's hope it matures into a program that learns more about what we do in the File and Edit menus, or comes with specific program knowledge bases for Quark or Photoshop like it currently does for System 7. Still, it is well worth the money, and I give it ☆☆☆☆, recommending it to all Mac users.

The Rest Of Us Macintosh Users' Group Newsletter

PO Box 3500, Chicago, IL., 60654

Voice Mail 312-409-2426

BBS 312-871-4484

World Wide Web URL

<http://www.cmug.org/cmug/>

AD RATES

DISPLAY ADS

Size	Dimension	1 ins.	3 ins.	12 ins.
Full pg.	7 1/2" x 10"	\$165	\$145	\$110 ea.
2/3 pg.	5" x 9 1/2"	130	115	85 ea.
Half pg.	7 1/2" x 4 3/4"	100	90	65 ea.
1/4 pg.	3 5/8" x 4 3/4"	60	55	40 ea.
Eighth pg.	3 5/8" x 2 3/8"	35	30	25 ea.

CLASSIFIED ADS

Classified ads are free for members of **The Rest Of Us**, Chicago Area Macintosh Users' Group. Non-members may place classified ads of up to 30 words for only \$15. This is a convenient place for Mac users to buy, sell and trade Macintosh hardware and software with other members. We also accept classified ads for help wanted and situations wanted.

SUBMISSIONS

Deadline for ads and other material to be included in the next month's newsletter is the **SECOND FRIDAY OF THE MONTH**.

Advertisements are only accepted **PREPAID**.

Hard copy must **ALWAYS** be sent in addition to the electronic **MACINTOSH** file in the form of an **EPS** file or as a **QuarkXPress**, **PageMaker**, **FreeHand**, **Illustrator** or **MSWord** document.

Send submissions to:

Newsletter Advertising Manager

Jack McInerney

c/o TROU, PO Box 3500, Chicago IL 60654

Phone: 312-348-3133 • Fax: 312-975-1310

Internet: jack_mcinerney@troubbs.org

TROU BBS 321-871-4484: jack_mcinerney

USER GROUP
CONNECTION



VOLUNTEERS

Newsletter Production Staff: Margaret Lundahl and Bob Morrison.

Contributors: Andrew Belivanakis, Bill Geraci, Shannon Hicks, Margaret Lundahl, Charlie McCulloch, Aaron Meyer, Bob Morrison, Barbara Passman, Jackie Tanaka, and Bill Westfall.

BBS Administrator Michael Zastrow 312-409-2426

BBS Staff: Margaret Lundahl, Charlie McCulloch, and Robert Tell.

Discounts	Joanne Schachter	708-480-8812
PD Librarian	Tim Allison	312-648-4213
Refreshments Coordinator	Wayne Moonen	312-784-1172
SIG Coordinator	Larry Theis	708-256-4328
Video Librarian	Rock Fraire	312-944-4200
Volunteer Coordinator	Barbara Passman	312-935-9493

BOARD OF DIRECTORS

President	Barbara Passman	312-935-9493
Vice President Internal	Margaret Lundahl	312-734-0841
Vice President External	Alan Rogoff	312-943-5659
Secretary	Ted Hurst	312-332-1161
Treasurer	Bob Morrison	708-674-2769
Director at Large	Jack McInerney	312-348-3133
Director at Large	Michael Zastrow	312-871-2177

SIG COORDINATORS

CAT SIG	Ira Markus	708-205-5404
Entrepreneur SIG	Gary Cooke	312-444-9002
FileMaker Pro SIG	Andrew Belivanakis	312-902-2700
4TH Dimension SIG	Tim Wilson	312-862-4555
Graphics SIG	Eda Warren	312-248-8211
Internet SIG	Wayne Moonen	312-784-1172
Internet SIG	David Sperling	312-733-7330x436
Law SIG	Paul Bernstein	312-951-8451
Mac Management SIG	Adam Hauerwas	312-630-4755
Multimedia SIG	Art Cigoy	708-865-2537
Multimedia SIG	David Gin	312-701-5969
New Mac Users SIG	Bill Geraci	708-388-5988
New Mac Users SIG	Barbara Passman	312-935-9493
Photo Imaging SIG	Aaron Meyer	312-243-1458
Quark XPress SIG	Wayne Hicks	312-583-6118

Members and non-members of The Rest Of Us MUG are encouraged to submit articles, graphics, notices, and other material of interest to our user group for inclusion in this newsletter. We reserve the right to edit submissions. See above for acceptable files — all material longer than a few lines must be in digital format! Acceptance of advertising for publication in this newsletter does not imply endorsement of vendor or product. Opinions expressed here do not necessarily represent those of The Rest Of Us Chicago Area Macintosh Users' Group or the editor.

Macintosh is a registered trademark of Apple Computer, Inc. The Rest Of Us recognizes the rights of trademark holders and acknowledges that use of their trademarks in this publication is for informative purposes only.

© 1995 The Rest Of Us Chicago Area Macintosh Users' Group. This newsletter is published by The Rest Of Us and is mailed free to members. Material from this publication may be reprinted by other user groups and non-commercial organizations as long as credit is given as to the source and as long as the material is not changed. We further request that a copy of any publication reprinting this material be sent to our newsletter editor.



Coming This Month...



In August, we will have **two** presentations.

Aladdin Systems will be showcasing two of their products. The newest version of StuffIt Deluxe, the industry-standard compression program that saves disk space, archives files and speeds file transfers, is easier to use than ever, supports drag and drop, is accelerated for Power Macintosh, and is now PowerTalk savvy for easier use over networks. Aladdin Desktop Tools, a collection of system enhancements, includes Desktop Shortcut (a file finder), Desktop SpeedBoost (copy, duplicate and trash files in the background), Desktop Printer (switch printers without going to the Chooser), Desktop Viewer (see the contents of files), and much more.



Then, for a change of pace, Joe Adney from Disney Interactive (yes, part of THAT Disney) will be showing off their CD-ROM products. Be among the first to sample their “Winnie the Pooh and the Honey Tree” and “The Lion King” Animated Storybooks on CD-ROM. Share these heartwarming tales of adventure and friendship as they come to life through a combination of interactive storytelling, discovery, games and sing-alongs. Multiple story screens allow children to “make the story happen” by clicking on hot spots and uncovering scores of animations, sounds, music and action.

This promises to be an interesting evening, so mark your calendar now for **August 2nd, 6 PM!**

Table Of Contents

FEATURES

OPEN SESAME REVIEW	COVER
ADOBE TYPE ON CALL REVIEW	P4
PRINCE OF PERSIA REVIEW	P4
MICROSOFT OFFICE UPDATE	P6
DTP FOR DUMMIES REVIEW	P8
TROU ELECTIONS	P9
AUGUST PD DISK	P12

COLUMNS

COMMUNIQUE	P5
'TIS SIMPLE	P7
SPECIAL INTEREST GROUPS	P9
CROSS COUNTRY MUGETTES	P10
ANDY THE GROUCH	P11
IMHO	P14

INFO

KUDOS	P6
DISCOUNTS & DEALS	P13
TROU BRIEFS	P14
CLASSIFIEDS	P14
MEMBERSHIP APPLICATION	P15
MEETING INFORMATION	P16

Adobe Type on Call 4.0

A Review by Bill Westfall

Type on Call is Adobe's complete type library on a CD ROM. Adobe includes the Adobe Type Library Catalog with the Type on Call CD ROM.

The Type on Call system requirements are minimal: Macintosh Plus, System 6.0.8, 5 MB of RAM, hard disk and of course a CD ROM drive.

Installation is easy. The installer program prompts you to select the installation language: English, Français or Deutsch. The next dialog box prompts you to select the country where you purchased Type on Call. The Type on Call disk is multilingual and includes instructions and applications in French, German and the standard, English. The installer saves a few preference files onto your hard drive and then you're ready to go.

The Type on Call disk includes several freebies: 30 Adobe typefaces, Adobe Type Manager (used for clean on-screen rendering of Postscript fonts), Adobe Type Reunion (which groups font families together in hierarchical font menus),

as well as two additional font families from a special set.

Adobe includes one multiple master font and the QuarkXPress multiple master extension. Within QuarkXPress, users can manipulate width and weight of a multiple master font to make new variations of the font.

The CD ROM disk also contains over 2,000 locked type faces that may be purchased by entering access codes supplied by Adobe. Any of the 2,000 encrypted typefaces may be viewed on screen or printed using the Adobe Type Browser. The Browser displays several size and leading samples, which gives you an excellent idea of the font's appearance before you spend any money.

The Adobe Purchaser application is used to unlock free fonts or purchase additional fonts. To prepare an order, you select fonts or utilities from the Select Items window and add them to your current order. Another window is titled Order. All items in the current order are

shown in the Order window. When you've finalized the order, you may fax the order to Adobe or call the order in for faster service.

In exchange for a few hits to your credit card, Adobe supplies access codes for each font you're purchasing. The Adobe Purchaser then copies unlocked fonts to your hard drive.

I've been using Type on Call for two weeks without any problems. The prices are relatively reasonable and for someone with tight deadlines, Type on Call is a valuable resource.

I recommend Type on Call to everyone. Adobe Type Manager and Adobe Type Reunion are worth the price alone. In addition, you'll receive new fonts to spice up your boring Times and Helvetica laden presentations and memos.

Bill Westfall has been using Macintosh computers since 1985 and is an advertising copywriter with Fanz Advertising in Wood Dale.

Prince of Persia

A Review by Aaron D. Meyer

The Prince of Persia is an arcade style computer game for the Mac from Broderbund. I wish I could say it knocked my socks off, but it didn't. It starts out with a wonderful color animation of the Princess and the evil Grand Vizier Jaffar, setting the scenario for the rest of the game. But the neat little animation with its Turkish sounding music only lasts about two minutes and then abruptly ends, dumping you into the game. The game left me a little disappointed after such a wonderful intro.

The game is similar to the Super Mario Brothers/Nintendo type of game. You are the Prince, you run left and you run right, you jump up and duck down, and if someone is swinging a sword at

you, you can fight back as you traverse your way through mazes on numerous levels. The game is challenging in some areas, but for me became monotonous and repetitive very quickly. I must admit I never liked Super Mario Brothers all that much either. But if you are a big Mario Brothers fan, you will love Prince of Persia. Also, the game feels like it was written for a DOS PC and later adapted to run on a Mac. No mice, the keyboard controls everything or you can use a joystick and pretend you are in a video arcade. The game was written by Jordan Mechner in 1989 and runs well in B&W or color. You can find Prince of Persia in all the usual software stores for \$29.95. It has a neat hour glass shaped box that

looks real neat but doesn't fit well on my software shelf. I would like to add that I own at least seven other Broderbund titles including Myst, Cosmic Osmo, and some of the living book series, and regard Broderbund as one of the very best producers of educational and entertainment software around. My socks usually do get knocked off by everything Broderbund releases. I can't wait for the sequel of Myst to come out.

Aaron D. Meyer is a past president of TROU and an great fan of computer games. He conducts the Photo Imaging SIG and runs a commercial photography studio offering his clients Photo Imaging as well as conventional photographic services.

While I was considering what to write this month, a board member reminded me how strongly he feels about increasing TRoU membership. We do want and need greater numbers of members for all the reasons any organization needs and wants to grow. Yes, we continuously take in members, but we also lose members, primarily because people move and lives change. Don't get me wrong, we are doing things such as the "\$TROUBux" project and distribution of our flyers in several retail stores to promote growth and we are growing steadily but very, very slowly. We want a faster infusion of new blood. But how do we accomplish that? Given the sales of newer Mac models and the excitement about the PowerMacs and clones, why aren't more people knocking on the TRoU door? My friend's words made salient a recent experience which, I realized, points toward an answer to these larger questions and I decided to share my thoughts with you in my column.

About three weeks ago, my hubby and I enjoyed a high school class reunion weekend from hubby's class of so many years ago. At dinner, the conversation turned to our activities and hubby mentioned my involvement with the Mac and with TRoU. This spurred further conversation from the gentleman sitting next to me. "D" is an intelligent, sophisticated, successful North Shore businessman. He started talking "Mac" as Mac users are wont to do when coming across a fellow Mac user. "D" bragged that he has been using Macs almost since their inception; he chuckled in recalling his 512 and Plus. I, the happy owner of a PowerMac, inquired what he is now using. The reply was surprising. "D" runs his business affairs from his IICI. He knows it is an older machine and wants to replace it. But his next words startled me. He salivated about fold out ads he has seen for Pentium PCs and he is seriously considering purchasing one. Apple, he stated, has nothing comparable in capability or cost to these screamingly fast PCs. My dinner companion conceded that he doesn't really need all that 130 mHZ power to do his word processing and run his PIM, but he just wants the vroom, vroom that the newest computers offer. (Amazing how the conversation was

beginning to sound as if he were describing a longing for a Ferrari or an Alfa Romeo. Those PC ad writers know what they are doing!) I quickly elicited from "D:" that he has heard about PowerMacs but has no real information about them and he assumes that Apple products must be far less powerful and far more pricey than the other ubiquitous platform. He also did not know where to find easily comprehended information. He knew of Mac magazines but did not seek out what he presumed were intended for hackers, programmers and IS professionals. He knew NOTHING about User Groups, neither that they existed nor how a group such as TRoU could be helpful.

There are no Apple ads in the periodicals he reads comparable to those he sees for Intel machines, and Apple obviously does not use its database of registered owners as an easy target for advertising. Those are Apple's problems (although User Groups may have a role in helping to tackle them).

It is our local problem, however, if a fellow like this does not know that a group such as ours exists. I really was not surprised to discover this nice man's "knowledge deficit" but I was distressed. There are probably thousands more Apple product users who have no notion about us. Despite the intuitive, easy use of Apple products, many first time owners of Mac or Performa or clone, as well as long time Mac users (like "D") can use a helping User Group hand. But they don't know about User Groups or that groups like TRoU are not just for people with thick glasses and pocket protectors who speak in unintelligible syllables.

No wonder we are not growing exponentially! TRoU (and other User Groups, too) is a well kept secret from too many folks who need to know.

We gotta spread the word, fellow TroUsers. We all have to be Agents for TRoU. Consider yourself part of a 700 member Membership and Recruitment Committee. We can't all be officers or Sysops or newsletter editors or product reviewers or PD disk contributors. We can't all come to meetings or attend SIG programs. But EACH of us can make an

effort to tell those around us about TRoU. Don't be discouraged if your friends don't all join. The more we gain name recognition, however, the more likely that we will garner new members.

Our newsletter is a wonderful medium showing what TRoU is all about. From the podium on July 5, I urged approximately 180 members to give extra newsletters to friends or colleagues who are using Macs. People did take copies, too. (Our thanks to each and every one of you, whoever you are.)

We are planning to distribute newsletters to places where they can be perused and available for public taking. Dear TRoU member: Please identify where in your home or work neighborhood it might make sense to bring newsletters or flyers. Booksellers seem to be good sites, especially ones which carry computer magazines and/or computer books. Many booksellers allow groups to leave their free newsletter or bulletins in the store. Can you identify such a place near you? If so, kindly inform me or any other Director (e-mail us, leave a voice mail message, etc). Better yet, if once in a while we have newsletters in quantity for distribution, can you, will you, take responsibility to deliver a bunch of newsletters to that place each month? We will need Distributors as well as Identifiers of drop off sites.

And, of course, dear member, when you run across a Mac user who has not kept up with the current state of the Mac, you will tutor him or her, won't you? You know I will try valiantly to persuade "D" to make his next computer a Mac and not one of those other kinds.

Enjoy the summer weather. In closing, Congrats to the door prize winners from July's meeting, Mort Greenberg, Frank Okumura, Deidre Wroblewski, Matt McClintock and John Ryan, who went home either with a Now Up to Date/Contact bundle or a Now Software water bottle.

Happy Mac-ing.

Barbara

Kudos

*TROU extends our warmest thanks to those persons and companies
who assist us by providing equipment, services and facilities:*

Admasters and **Bob Mack** (providing and bringing the computer used by the Graphics SIG),
Coopers & Lybrand (SIG meeting space), **David & Barbara Passman** (Board meeting space),
DMS Software Training Center (SIG meeting space), **Duff & Phelps** (SIG meeting space),
Helix (SIG meeting space), **Lipschultz, Levin & Gray** (SIG meeting space),
Mac My Day (main meeting computer & newsletter production materials), **Mac University** (SIG meeting space)

MICROSOFT OFFICE 4.2.1 UPGRADE NOTES - NOW WHAT?

by Jackie Tanaka

Microsoft has fulfilled its promise to provide an upgrade, Microsoft Office Version 4.2.1.

I requested the CD-ROM version of the upgrade. I received the upgrade on about 40 floppy diskettes. I was a little irritated about that, but went ahead and loaded it on my PowerBook 165c.

It turns out I was fortunate to receive the upgrade on floppies because there is a bug with the CD-ROM installer! When it attempts to write over a MOM (Microsoft Office Manager) preference file on 680x0 Macs, the installation process comes to a halt and you must force the program to quit to the Finder. The workaround is to remove your Office Manager preferences file before installing the update. This isn't a problem if you own a PowerMac. Microsoft is planning to ship a fixed version of the CD-ROM version at the end of June according to *MacWeek*.

Word 6.0.1 runs a little faster on my 33 MHz 68030 CPU class machine but it is still agonizingly slow, as are Excel 5.0a and PowerPoint. It's much worse on the unaccelerated IIcx I used at the office until last week. In fact, I'd given up with that machine and was using a Dell 486 50 MHz machine whenever I needed to use Word or Excel.

I'm now using a Performa 636CD with 8MB of RAM. This machine has a 66/33-MHz Motorola 68LC040. Microsoft should definitely advise consumers they need at least a 68040 machine to run Office 4.2.1.

With System 7.5, you definitely need Ram Doubler or more than 8MB of RAM if you want to be able to open more than one Office 4.2.1 application at a time. Unfortunately, Microsoft no longer bundles Ram Doubler with the package.

I also received the CD-ROM version from Microsoft but didn't look at it for a couple of weeks because of the installation problems. When I did check it out, I was pleased to find that it includes the entire Microsoft Office manual so you can have that on-line (if you have the disk space - over 10MB).

I hate looking through the Microsoft paper manuals - they're large, they're heavy, there are so many of them, they're not organized the way I think they should be when I want to find something, and I never have them handy when I want to look something up. Now I can just tell the Mac to do the searching for me.

For upgraders from Word 5.1, Word 6.0.1 includes a Word 5.1 upgrade template that includes several macros:

- 1) Add the Word 5.1 font menu to the menu bar.
- 2) Convert addresses from your Word 5.1 address book.
- 3) Convert your Word 5.1 glossaries to Word 6.0.1.
- 4) Convert your Word 5.1 custom dictionaries to Word 6.0.1 custom dictionaries.
- 5) Remove 3-D dialog and display boxes - get rid of that Windows 3.1 look.
- 6) In Word 5.1, the Paragraph Mark button turned the display of non-printing characters on and off. The Word 6.0 Paragraph Mark button displays these characters and hidden text. The macro remaps this function to the 5.1 version.
- 7) Add a Work Menu option to your Word menu, but you can only add files, not files and glossary items.

Word is now supposed to support System 7.5 features like AppleScript, PowerTalk, and QuickDraw GX. It has a new QuickTime server for multimedia.

Unless you do have a PowerPC, it's hard to say if it's really worth upgrading to Office 4.2.1. If you do have a PowerPC, I hope you have at least 16MB of RAM or Ram Doubler.

Jackie Tanaka is the "computer specialist" in the insurance brokerage division of Mesirow Financial, Chicago (the only department with any Macs left).

'Tis Simple

FIXING PROGRAM SOFTWARE, PART 1

Following up on last month's column about disaster recovery, I present the first part of a two part column on how to get software working again.

'Tis simple!

... When you know what to do.

Please note that the following assumes that your Mac is working correctly.

Diagnosis

OK. Something has gone wrong. You need to decide what your "presenting symptoms" point to, then to do things there. This really is like medical diagnosis

"The Usual Suspects"

Believe it or not, there really are a set of usual things that go wrong. 'Tis simple, although it may seem like magic when you watch someone do this stuff. Try these steps, **in order** no matter what you suspect may be the right answer. Until you've done this enough, 'tis risky to take shortcuts.

Possible Problems

Here are the worst things that can go wrong: system bombs, you can move the mouse but it doesn't "do" anything (that is, it won't bring down menus or allow you to select items), freezes (you can't move the mouse) when you try to do certain things. Lesser problems would be: when you call up a certain application, feature of a program or document you get either nothing at all (but the System still works) or it works incorrectly. This may be that famous "Application Unknown has unexpectedly quit." I hate those; don't you?

Just that Document?

Try and see if opening **that** particular document causes the badness. Test this by opening other documents from within that particular program. If the program can work correctly with other documents but not with **that** one then the problem probably lies with that document.

Possible Solutions

1. Use one of your (working) backups for that document.

2. Don't use that document again (whether you have a backup or not).

3. If you can open that document at all, copy all of it (the stuff you've typed or images you've created) and paste them into a new document. You may leave the problem in the "husk" of the old document.

4. Force the document open in some other general program (a powerful word processor may have an "Open Any File" option). This will get you a lot of junk but will allow you to strip out any typing for reuse. It'll save you that much....

5. Start over from scratch.

System Extension Conflict?

Restart your Mac with the shift key down until you see the "Extensions off" message under the Welcome to the Macintosh box. (This works in System v7 and later. If you have a System 6 or earlier Mac you have to manually drag these files (cdevs and INITs—System Extensions) out of the System Folder and then restart.)

If you **cannot** recreate the problem with all Extensions off then the problem lies in one or more of your System Extensions. There's a whole procedure for working with this problem but the short version is: put them back in slowly until you can determine which one(s) cause the problem. And then fix those.

Missing Pieces?

Most modern programs have many parts; almost gone are the days then one file represents the whole of an application program. It may be that some part of the program you call upon isn't there. You should get a nice error message telling you that, but you don't always get what you should in this world

If you can determine exactly what part(s) are missing, try and get those back from your original installer disks. Otherwise, this may be a reason for reinstalling the program in it's entirety (see below).

Trashing Prefs Files

Ninety-nine percent of all programs you use today create Preferences files in the Preferences folder in your System Folder. This might be one tiny file or a folder with **lots** of stuff in it. These files (like all files) can become "corrupt" (this means not only that they don't have the info in them that they should, but the info they have in them may **mess up** the proper works).

Tests and Solutions

Take these steps to test whether this causes the problem.

1. Quit the problem program
2. Drag its preferences out of the System Folder: Preferences folder onto the desktop or to some other folder.
3. Start the program. (It will create new, fresh, factory default preferences files. That's how they got there in the first place!)
4. Try and recreate the problem.

If the problem lives on to haunt you, quit the program and put the old prefs files back—they aren't the problem. If the problem went away, you need to toss the old prefs files and reset your preferences in the newly created prefs files.

Part two, next time

Here's what we'll look at next time: all about Reinstalling the App, Reinstalling the System and Reinitializing the Hard Drive

Backups, backups!

Just as an unnecessary reminder: always try your backups for any of the problems above (ie: replacing document files, ancillary application files and preferences files from your backups) You **do** keep backups of course, don't you?

Bill Geraci trains and consults at the University of Chicago. He is available for private training in all things Macintosh. He believes "there's nothing so practical as a good theory" and welcomes beginners. You may reach him at 708-388-5988 or through the TROU bulletin board, BillG35 on America Online or through the Internet at BillG35@aol.com.

Welcome and thanks to our new and renewing members!

New to TROU- Gabriel Alfaro, Farhad Rad, Elizabeth Stock

Recently renewed - Carol Backe, Michael Candee, Susann Carroll, Charles Cheney, Gary Cooke, William Cooper, Ian Dennis, Tom Egger, Sandra Gartler, Anna George, David Gin, Maryanne Johnson, Richard Kanas, Eric Larson, Jerry Lawler, Ralph Lee, Ralph Leonard, B. Logeman, John Logie & Carol Dungan, Nello Lucchesi, Maureen McIntyre, Asa Moore, Michael Murphy, Barbara Passman, Cynde Schauper, R. Jeff Sepeta, Civia Tuteur, David Van Deusen, Bob Wagner, Gil Walker, Charles Weeks

DTP for Dummies

A Review by Margaret Lundahl

Good librarian that I am, when I first became involved in the production of the TROU newsletter, I got a book on the subject to provide me with sufficient background to understand what was going on. Since that was just a book in general on how publications work, I was quite pleased when a book that focused on desktop publishing came my way. That book is *Desktop Publishing and Design for Dummies: a reference for the rest of us* by Roger C. Parker. One of the famous *Dummies* series of publications, this one focuses on the publication process as it unfolds using desktop publishing (DTP) tools, either special page layout programs or high-end word processing programs.

Like all good books aimed at the layman, this step-by-step guide to DTP uses as little jargon as possible, explains carefully all the technical terms that must be mastered (and repeats them all in a very handy glossary), is liberally sprinkled with examples, and takes an overall light-hearted approach to the subject. The book works its way from planning the project through various steps until the finishing touches are applied, and then recapitulates its major points in a section called "One Hundred Design Tips." Most sections give instructions on how to do the specific things suggested in the six or seven dtp/wp programs he

has chosen (covering both Mac and Windows) as well as visual examples applying the tips. As a special bonus, there is a "Newsletter design for dummies" insert, with plenty of before and after examples (including one for which I swear the illustration is the same – undoubtedly to illustrate a difficult problem in proofreading!).

What you get from the book is a thorough grounding in principles of design. Parker tends to focus on the why of things, including quoting studies and such where appropriate, and not just on the "rules". That approach has always appealed to me. I also valued the sprinkling of humor, since I tend to remember things better if I can couple them with a laugh. For example, the first chapter on fonts is called "He who dies with the most fonts wins", which I think sums up the temptations fonts provide to desktop publishers quite well. He has paid attention to his own principles in the design of the book, using plenty of white space and lots of examples, although I must point out that his rather eye-catching subhead font got a bit tiresome long before page 254, a cautionary tale in itself on the difference between short and long projects.

I would say this is a good book for the beginner, and might even be of value to those who have been using their com-

puters for some time but have never quite gotten the results they want from their printed output without quite understanding why.

Perhaps the analogy I'm looking for is a book on art appreciation. Learning how perspective works and the importance of light and shadow won't make an artist out of you any more than learning the rules which govern successful design will make you into a designer. What careful reading of *DTP for Dummies* will, perhaps be able to accomplish for you is this: in the event you find yourself having to do a project without having a real designer available, you might just be able to finish the project without making a complete fool of yourself. All in all, not a bad fate for any well-read dummy.

Margaret Lundahl is a free-lance librarian in such time as she can spare from her duties as TROU Vice-President miscellaneous and other volunteer activities.

Desktop Publishing and Design for Dummies
IDG Books
7260 Shadeland Station, Suite 100
Indianapolis, IN 46256
(800) 762-2974
Direct mail cost \$19.99

TROU MAIN MEETING - Wednesday, August 2nd

Doors open 5:30 PM, meeting starts at 6 PM, at the Harold Washington Public Library (see map on back cover). Speakers: Aladdin Systems and Disney Interactive. Check for program changes by calling (312) 409-2426 (voice mail).

Next meeting: Wednesday, September 6th: Symantec & American Power Conversion.

NORTHWEST OF US General Meeting - Saturday, August 5th

Meets at the Arlington Park Hilton, 3400 W. Euclid, Arlington Heights, IL. 10 AM-1 PM. Info: (708) 603-1296 (voice mail).

INTERNET SIG - Thursday, August 10th

5:45 PM. at DMS Software Training Center.***

C.A.T. SIG - Sat. August 12th

10 AM to 1 PM at Lipschultz, Levin & Gray, 900 Skokie Blvd, Northbrook IL. Call Ira Markus at (708) 205-5404 if you are planning to attend.

4D SIG - Monday, August 14th

6 PM at Goose Island Brewery, 1800 N. Clybourn. Call Tim Wilson at (312) 862-4555 if you are planning to attend so he can reserve the right size table.

SPECIAL INTEREST GROUPS

TROU BOARD MEETING - August sometime

6:30 PM. For date and location call Barbara Passman (312) 935-9493.

QUARK XPRESS SIG - Wednesday, August 16th*

6:00 PM at Mac University.**

ENTREPRENEUR SIG - Thursday, August 17th*

6 PM at Law Office of Gary Cooke, 360 N. Michigan, Suite 1116, Chicago IL 60601.

C.A.T. SIG - Thursday, August 17th

6:30-8:30 PM at Lipschultz, Levin & Gray, 900 Skokie Blvd, Northbrook IL. Call Ira Markus at (708) 205-5404 if you are planning to attend.

FUN•DAMENTALS SIG - Tuesday, August 22nd*

6:00-8:00 PM at at DMS Software Training Center.***

MACACADEMY training workshops - August 28th-29th

Two all day workshops. Call (800) 527-1914 for costs & details.

MAC MANAGEMENT SIG - August TBA

Please call Adam Hauerwas at (312) 630-4755 for the date, time and place.

*Regularly scheduled night; no info at press time. Please call coordinator to confirm.

**Mac University, 1000 N. Halsted Ave. Suite 203, Chicago, IL. 60622 (312) 943-9000.

*** DMS Software Training Center, 300 W. Washington, Suite 1408, Chicago 60606 (312) 849-4900

Not Meeting in August

FileMaker Pro SIG
Graphics SIG
Multimedia SIG
Photo Imaging SIG
SIG Newton

For more info on a SIG, you can contact the SIG's Coordinator (numbers are listed on page 2)

*For later developments,
call the voice mail line
(312) 409-2426.*

The next deadline for our events list is August 10th.

Please call (312) 409-2426 and leave a message in the SIG voice mail box or take your chances on not being published.

TROU ELECTIONS

October, with its shorter days, less intense sun, and different tempo, seems to be worlds away. But since October is election month in the TROU year, now is actually the time we begin planning.

The Election Committee whose job it is to supervise this year's election has been appointed and Jack McNerney, Barbara Passman, Alan Rogoff and Charlie Weeks have agreed to serve.

Anyone who has been a member in good standing since September 1994 may run for any office. The Election Committee seeks out promising candidates

(only gentle arm twisting tactics are permitted!) for the offices and by answering questions about the duties and requirements of the offices, assists members to think through which office might best match their interests. Anyone who wants to run for an office needs to notify the Election Committee of their intent by the **official close of the September 6th** meeting. Candidates should also be prepared to provide brief biographical information for publication in the election notice and the newsletter by **September 10th**.

The Board of Directors consists of the President, Vice-President/Internal, Vice-President/External, Secretary, Treasurer, and two Members at Large who sit without portfolio. All offices are for one year terms from the close of the October 5th election meeting. Any current member of the Board of Directors would be happy to tell you how much fun it is serving TROU.

Please note the change in date for the October meeting. The above date is correct: the meeting will be **Thursday, October 5th**, same time, same station.

CROSS COUNTRY MUGettes

A compilation of items that caught my eye from MUG newsletters around the continent

Say Thank You, Gracie

The next time you get a busy signal from the TROUBBS because you have forgotten the backup schedule (first Monday evening of each month) and you are tempted to swear a bit, say a little "thank you" instead. If you doubt me, check out the lead story in the Portland MUG's *Mouse Tracks* June "panic" issue, The Crash of '95. Electric Sheep, their First-Class™ BBS, suffered a catastrophic failure of its relatively new 2GB hard drive on May 12th. There was no backup but the old drive, last used January 27th.

After describing the event and the grief it caused to all those who in such a short time had come to depend on it, C.J. Hanes concludes:

"The moral of my story: Backup during, backup after, backup because, backup just because, backup just in case; because when all else fails, it's the backup that's going to come to your rescue. Then, when the Big Crash comes (and it will), you'll be backup and running without doing the grieving and reconstruction work."

Quick and Dirty Guides

"Use floating palettes, or even the edges of your windows and moveable dialog boxes, as temporary guide lines in Quark, PageMaker, Photoshop, Illustrator, etc. This is especially handy when you are trying to line up the baselines of columns, setting tabs, and aligning graphics in Photoshop, which doesn't even have guides at all."

From Terryfic tips by Terry Wilson of the Princeton MUG, reprinted in *The Note Pad* (Club Mac of Springfield and Environs) and now here!

Green Computing Mobile Mac

In an article in the HMAUS (Hawaii) newsletter *SIGNAL*, Robert Ruggles concludes with the following:

"Another way toward green computing is 'recycling' those bad floppy disks. On the package that these disks come in is warranty information. It tells you that

the disks, in most cases, have a 'lifetime' warranty. If you return these disks to the manufacturer, they will send you replacements. Some require you to send in a minimum amount. I found that a box of 10 disks can be sent very inexpensively (a dollar or two) and in a few weeks you have a new box of diskettes. Now if you buy them at Kmart or Walmart and make sure you don't mix brands, they will honor the warranty. This also applies to SyQuest and other media that advertise a 'lifetime' warranty.

"Last, but certainly not least, is the recycling of laser and ink cartridges and printer ribbons. Both types of cartridges can be refilled and reused many times, resulting in savings of money and landfill space. Printer ribbons can be reinked to extend their usefulness, too.

"What we need to remember is that each and every day is Earth Day. It's not just once a year if we are going to save this planet of ours. Let's be greener computer users everyday."

Web MUGettes

In addition to our own story on TROU's home page in July, 4 out of the 13 June or July newsletters examined for this column had Web page announcements or stories. As you can see from the list below, some of these groups were not as good as we were about providing a nice clear URL so you could actually go look at the page in question. Special thanks to Michael Zastrow for having a clear grasp of what's important and explaining it so beautifully!

PMUG (Portland) - no URL provided
HMAUS (Hawaii) - URL buried in related article: <http://www.pixi.com/~bryanv/hmaus.html>

M.U.D. (Delaware) - URL: <http://ssnet.com/~cvargas/MUDpage.html>
Mac West (Vancouver, B.C.) - no URL provided

There were also some good tips on using the Web and creating your own Web pages in the accompanying articles.

Hawaii's Bryan Villados has a one page article in the June *SIGNAL* which contains "the world's smallest properly constructed web page" the script for which is reproduced in figure 1.

Scott Gilroy from Mac West suggests browsing the Web to find pages you like

and then using "save as source" in the File Menu to save the HTML source code. [editor's aside: Be sure you're not copying something that has been copy-righted!]

Word Taking it on the Chin?

Microsoft Word came out on the short end of at least two comparisons.

Hal Gumbert's article in *Mugoo* (from the Macintosh Users Group of Orlando) says it all in the title: "WriteNow - WordNever." From being amazed that a full-featured program could be distributed on two (count 'em, two) disks to the speed of operation and lack of real estate required to run it, WriteNow made a better impression than Word 6.0.1.

Then Rob Art Morgan (writing in HMAUS' *SIGNAL*) reported the results of a drag race between word processors on a Duo 230, an LC575 and a Power Mac 6100/66. The test consisted of double clicking on a 10 page document, click-scrolling through the file, doing a find/replace on all occurrences of a certain word, doing a spell check on the entire document, changing the typeface of the entire document and finally doing "Save as" with a different name. The results would seem to verify Gumbert's conclusions. Morgan's bottom line: "WriteNow is the fastest on all three machines. Of the 'full featured' word processors, WordPerfect is the fastest on all three machines." ClarisWorks came in second.

He also points out the speed differences between WordPerfect and Word are mainly attributable to the slower launch for Word 6.01. "Including launch, WordPerfect is 44 percent faster. Excluding launch, WordPerfect is only 9 percent faster!!!"

Compiled by Margaret Lundahl

```
<HTML>
<HEAD>
  <TITLE>
    Skeleton Web Page
  </TITLE>
</HEAD>
<BODY>
  This is a skeleton web page. Enjoy!
</BODY>
</HTML>
```

Figure 1

SPINDLER'S LIST, OR, ANDY THE GROUCH

I do not know which one is worse: the Apple dealer referral hotline or the company's system for forecasting demand. In any case, both require immediate attention. Here are my recommendations for Mr. Spindler:

Open Apple-owned and operated superstores similar to the AppleCentre concept in Europe in most major cities. This way, Apple has 100% of the consumer mind share once prospective buyers enter the store.

Immediately de-authorize all superstores that do not fulfill and abide by the Apple guidelines for product display, salesperson education requirements and other clauses of the dealer agreement. Let the Macintosh clones pick up the slack in these stores. This way, Apple will not lose the Macintosh presence in the channel, the dealers will probably get a better deal than what they are currently getting from Apple, and the clone makers will appreciate the opportunity.

In the AppleCentres, Apple would feature all Macintosh products; no more excuses and misinformation such as "we don't carry that", "the demo would work, but we don't have enough memory on this machine", "I'd show it to you, but I do not know anything about the Mac", "I do not know the password to get past the screen saver", "we had to sell the monitor, sorry", "no printer is attached to this computer, but let me show you this Packard-Bell which is hooked up to this Hewlett-Packard", "our Macintosh expert is on vacation", "Oh, buy Windows. It is just like the Mac, and cheaper!", "I don't think there is a FileMaker version for the Macintosh", "You can't read IBM files with a Mac", etc., etc.

Apple should also organize 30-minute mini-seminars running all day long, featuring Apple employees, competent local consultants, and pro-Apple industry advocates demonstrating and evangelizing Apple-based solutions for vertical and horizontal markets.

Macintosh vs. Windows presentations should be shown constantly, both as interactive seminars and as QuickTime presentations on Macintosh computers on display, preferably on touch-screens.

AppleCentres should actually sell Apple products, as well as complementary 3rd-party products, directly from the store floor, at competitive prices. Remember the Apple Catalog? It failed because it asked for exorbitant prices. I could have told Mr. Spindler that.

Dealers would have a choice: specialize in a niche market, or compete head-to-head with Apple in volume sales. Superstores with little or no Apple products on display and little or no Macintosh expertise, would voluntarily give up their Apple medallion since they would be unable to compete. When consumers know that they need to go to a store with a big Apple logo in the front (the most recognizable logo in the world) to buy Apple products, that's where they will go. It does not help Apple to try to convince PC-oriented dealers to carry Macintosh. All they do is take away sales from Apple-oriented dealers at best, and switch customers to Apple's competitors at worst.

If the AppleCentre strategy is too costly—I believe it is not in the long run—then Apple should consider renting space inside the largest superstores in every major market. In other words, instead of CompUSA having an Apple section in their stores—usually relegated to the least-traveled corner and grossly understocked—Apple should 'buy' premium retail space inside the CompUSA store and effectively create a mini-AppleCentre staffed with knowledgeable Apple salespeople and fully stocked in Macintosh hardware and software. Egghead once implemented this strategy successfully in the Northeast when they bought space inside some Staples Superstores.

Apple products in the stores should speak for themselves. Right now, walk into any one of the PC-oriented superstores, and here is what you see: old Macintosh models, sometimes with the wrong brochure attached, literature riddled with mistakes, dusty monitors, presentations that do not work well, frozen Macs, password-protected screen savers that prevent customers from trying them out, salespeople who scratch their heads

and proclaim: "...er, our Macintosh expert is on vacation", etc.

Apple came to the conclusion that the Newton did not sell well to the masses and decided to reposition it. After a couple of trips to some Chicago superstores and other Apple dealers, I found out why the Newton did not sell: The Newton display supplied by Apple requires a key to turn it on. Guess what: the responsible (!?) dealer employee had failed to turn the display on in each and every store I visited for the entire day of my visits during my informal survey.

At a major superstore in downtown Chicago, I observed customers walking up to the Newton display, picking up the pen, tapping a few times on the MessagePad, getting frustrated because of no feedback (The MessagePad was not turned on), shrugging their shoulders and moving on. One day I observed this happen to 6 people within 30 minutes! Multiply this incident by so many hours a day, so many days a week, so many dealers in the country, and you have your answer right there!

Apple management has been accused by the press of not being in touch with reality. I hope this is not the case, but also that this message helps bring some very important issues in focus.



Andrew G. Belivanakis is a Macintosh consultant and Apple Evangelist who has a long list of Apple dealers he would never recommend. He is a member of the Apple Solution Professionals Network and the Claris Solutions Alliance. He is president of AGB Consulting, a Chicago-based technology consulting firm, founder and coordinator of the FileMaker Pro Special Interest Group in Chicago, and a past president of "The Rest of Us".

© 1995, Andrew G. Belivanakis and AGB Consulting. Reprint only with permission from the author.

Public Domain Disk Set of the Month

August/September 1995

Hello again! Thanks to all who participated, the June PD disk set was a great success. Unfortunately we have not received any comments, suggestions, or otherwise regarding what type files you would like to see on the next PD offering.

So on that note, we came up with this all on our own. We're going to let you choose any files you want!

Warning!!!! NerdSpeak ahead.



PD Disk Set #2 is.....

“How To FTP without a telephone line”

FTP, “file transfer protocol”, is the standard method for the transfer of files, from a site on the internet to your home/work computer.

FTP via the internet brings to those connected to it, a huge repository of freeware, shareware, product updates, etc. “Ahah”, you say, the action word in the previous sentence was “connected”. How can anyone without one of those internet connections, slips, pips, Gladys Knight, whatever, how can they possibly tap into this galaxy of freebies ?

Herein lies the beauty of our August/September PD disk offering. What we are doing is offering to all of our members the opportunity to do a virtual FTP of the files of their choosing. No internet connection is necessary.

Here's how it works, the August/September PD disk is in two parts. The first part are the disks being sold at the August meeting. On these disks are directories of the current files located at one of the largest Macintosh file sites. They are broken down by category. The listings include the file names, descriptions, size, date they were uploaded to the system and the authors or submitters name. From this directory, you simply select the files that you want and in a short time they will be magically “FTP’ed” to a personalized floppy disk at the next main meeting or for those of you in a rush, to your mailbox (for a slight additional charge).

When making your selections, please keep in mind that each floppy will only hold about 1400k of data. We will also be including a surprise on each diskette ordered. The more you order, the more surprises you'll receive. There will be no clue to what the surprises are.

The cost of the directory disks is \$10.00. The cost of each virtual FTP disk is \$3.00 (still cheap)

We need your selections in our little paws as soon as possible in order to fill all the requests. For those of you that procrastinate, the deadline is August 25th.

Your selections can be either;

Mailed to: PO Box 3500
Chicago, IL 60654-0500

Faxed to: 708/ 674-2770

e-mailed to: bobm@troubbs.org

Left on our voice mail: 312/ 409-2426

The directory disks will include all 8,000 plus files, their sizes and descriptions in a viewable format for you.

The directories are as follows;

Anti-Virus
Application
Art & Information
Communications
Compression & Translation
Configuration
Development
Disk & File
Font
Game
Info-Mac Help
Information
Newton
Periodical
Printing
Recent
Science & Math
Text Processing
User Interface

Also coming in August: **#173: Mac 95**
Tim Allison's answer to Windows 95:
Copland-like system enhancements
and other goodies.

We are still offering the following;

- Public Domain Disk Set #1. Sounds, Their Applications & Players. This is a 5 disk set and costs \$15.00 per set.
- System 7.5 Update 1.0. This is a four disk set and costs \$10.00 per set.

Update to last complete listing (5/95 TROU newsletter)

#169: TRoU Blooded (1/95)

Blood 2.02, CalcOne 1.0.6,
Cool Aberrations, Daily Planner,
Key-Quencer 1.2.1

#172: It TRoUly Adds Up! (4/95)

68K Nyet!, ADB prober 094,
Announce 1.2.3, AppSizer 2.2,
AutoBoot 1.4.1, ClipFolio, Desk-
Picture 4.0, PentiuMath Simu-
lator, SimPiglet

Adobe Acrobat Reader 2.0
(1 disk)

LaserWriter 8.3 (3 disk set)

From Randy at Pinnacle, **and only Randy** so ask for him at 1-800-553-7070 ext 3104, get the Tahoe 230 for \$679 (thats a 230 rewritable optical) or get the Sierra 1.3 Gig for \$2071. There will be shipping charges.

Apple HyperCard 2.3 for \$79 (or upgrade to 2.3 by calling 1-800-769-2775 ext.5256 for \$39.95) until Sept. 1, 1995 with coupons available from Margaret Lundahl (312) 734-0841.

Upgrade for System 7.5 from Apple on CD for \$10. Call the Apple Order Center by dialing 800/769-2775 ext. 5794 available for \$10 plus shipping. Customers can order either a CD (M4113LL/A) or floppy (M4112LL/A) kit. The CD kit will contain some extras not found on the floppy kit. \$10 (\$15 FedEx) Shipping/Handling charge for the 1st copy and \$3 (\$6 FedEx) for each additional copy. Orders in excess of 10 copies will be delayed for further verification. No refunds or exchanges will be accepted. Until Oct. 1, 1995.

Call 1-800-888-6293 and ask for offer #5-06-16-6 to get **Adobe** Typetwister for \$19.99, Superpaint for \$39.95, Home Publisher on CD for \$39.95, Adobe Art Explorer for \$29.99. Discount prices from the company on Fetch in an older box for \$84.15 at 1-800-521-1976 offer #5-02-17-6. Check their shipping costs to make sure the cost is still under mail order.

Get **PowerFPU** at an introductory price of \$75 from the guys who brought you Software FPU at 800-663-2943.

Get **Color it 3.0** for \$49.95 plus \$7.95 shipping by calling 800-388-8109 til Aug 31, 95

Reno portable CD with FWB toolkit for \$249.99 from Dr. Mac 800-825-6227

Viva Press Pro for \$295 from Interpress with free upgrade to 2 and two cd's by faxing 212-245-2784

BMug CD's at special prices 800 776-2684 Shipping \$6 but save from \$5 to \$15 off the usual prices. Game Rom version 2 is \$10 and the Internet collection is \$15. The regular CD is \$25. **APS Quad Speed** drive is \$349. 1-800-418-6437

Now Software has special deals for User Group members: Now Up to Date & Contact v. 3.5 - \$69.95; Now Synchronize - 19.95 (for synchronizing between Newton and NOW Up to Date/Contact); Touchbase/Datebook 4.0.1 - \$39.95; Datebook Deluxe CD-ROM 1.0 - \$39.95; NOW Utilities 5.01 - \$49.95; Quick 'N'. Easy - \$19.95. Fax order including name of User Group to 1-800-671-3998 or mail to: NOW Software, Inc 921 S. W. Washington St., Suite 500, Portland, Oregon 97205-2823; add shipping and handling on a per unit basis of \$7.95 first unit, \$4.00 each additional unit; FedEx 2nd day delivery; 60 day money back guarantee. Good until 8/10/95.

DISCOUNTS AND DEALS

Apple User Group Member Purchase Program July summary

HARDWARE

Performa [Power Mac] 6115CD 8/350.....\$1,369.00*

Performa [Power Mac] 6118CD 8/500.....\$1,469.00*

Performa 578 8/320CD.....\$1,199.00*

Apple Multiple Scan 15 Display.....\$379*

Radius PrecisionColor Display/21.....\$1,398

StyleWriter II.....\$179*

Intelligent PowerBook Battery Charger....\$69.95**

Teleport Gold II 14.4 Fax/Modem \$119.95

SOFTWARE

FastPace Instant Contact \$32.95**

mPOWER and Alien Skin Bundle \$189**

Inline Game Pak \$26.95**

Drive7 Version 3.5 \$39.95**

The Madson Line of PowerBook Bags

NewPorter \$139.95

Leather Productivity Case \$179.95

MadPack \$79.95

Mobile Professional \$124.95

* = Factory Refurbished; ** = Below Street Price

All purchases earn points for your User Group!

All products shipped via FedEx overnight (see individual product listings for charges).

Only current members of Apple-authorized User Groups in the United States may order.

Call (800) 350-4842 to order.

Information on these offer should have been mailed directly to members from the UGC. The complete listing is also available in the Discounts area of the TROU area of the TROUBBS as well as on eWorld. If you don't have access to either of those and you want a copy, call the voice mail and we'll send you the complete list.

If you have requested "no vendors" and would like to receive UGC offers only (or you have changed your mind about vendors offers), please call the voice mail line or drop us a note at the Post Office box.

Ongoing Discounts to Keep in Mind

Special corporate pricing is available from **MacWarehouse** by calling either Kim Messenger or Laura Shaw at 1-800-622-6222 ext 3613 or 6673.

MacConnection will forgo the \$3 shipping charge if you tell them you are a User Group member.

Best **phone numbers** out there are Apple's 800/sos-appl for help and 800/350-4ugc to order computers thru User Group Connection.

ITRC computer courses are available for TROU members at discounted prices on a stand-by basis. Orientation sessions (2-2.5 hours) are \$25; hands-on courses (4 hours) are \$65. The July/August schedule was published in the July TROU newsletter or call (312) 372-4872 for class schedules and class availability.

20% discount on computer books purchased at **Waterstone's Booksellers** (840 N. Michigan)

IMHO

by Charlie McCulloch

Summer seems to be the time that TRoU members are treated to a review of contact management software. After seeing presentations of CAT and ACT! the previous two summers, this year we were treated to a product (actually products), with names – Now Contact and Now Up-to-Date.

Kerry Kelly and Mike Alligood ably represented Now Software in demonstrating the latest version of their company's contact management and calendar programs. Kelly, in contrast with some presenters, is very familiar with the Macintosh as well as his product. He was able to answer all questions put to him without deferring to his side-kick, Mike, who provides technical support for the products.

Although available separately, the two programs are usually sold as a bundle, and their features are tightly integrated. Kerry, who is the product manager for the two products, focused his presentation on the new features of version 3.5 of the software, but also did a good job of giving an overview of the programs.

Now Contact is a full featured contact manager. With its built-in networking capabilities, it is oriented towards the business environment. Users share a common data base of contacts, but individual users and work groups can see different levels of detail, depending on the contact categories to which they have subscribed or to which they have been given access.

Now Software has attempted to minimize the amount of time the user spends entering data and using the programs: a clairvoyance feature guesses at the entry you are making as you

enter keystrokes; addresses for all contacts at a company can be changed at once and contacts can be accessed through an item on the menu bar which appears to operate like a desk accessory and which can also be used to launch the full program.

Less time was devoted to the calendar program, Now Up to Date, but it, too, is oriented towards business users. In addition to tracking appointments, it allows scheduling of group resources such as conference rooms and calendars that are specific to groups within a company. It is easy to schedule an appointment with someone in your Now Contact file by dragging the name onto your calendar. There is also a to do list, but it is not as well developed as other features of the program.

While the programs have clearly been developed with the business user in mind, these programs are bundled with many new Macintoshes. The features will be of benefit to the individual user as well as those who are using the programs at work.

A competing product set, Touchbase and Datebook, was recently acquired from Adobe/Aldus. According to Kerry, the products will continue their separate existence, with Now Up to Date and Now Contact sporting the richer feature set.

Now Software donated two copies of the bundle to be raffled off at the meeting, and a third copy to be used at the holiday party. Rumor has it that a special deal is in the offing for TROU members. (See page 13)

Charlie McCulloch is a consultant with the Business Exchange in Northbrook and a member of the TROUBBS staff.

BOD BRIEFS

Meeting held 6/21/95

- Appointed an Election Committee for the October meeting election. [see story on page 9]
- Approved closing the Applelink account since the information needed is now available through eWorld at a far more reasonable cost.
- Authorized up to \$300 to renew our license for electronic distribution of Apple Software.
- Approved a Web page in the CMUG directory for the BBS Administrator as the only individual page in that directory.
- Approved \$330 to purchase TCP/IP module for the BBS.

(BIF)® PROGRAM

Remember: Any current member who recommends (signs up) a new member will receive \$20.00 in \$TROUBux. These \$TROUBux can be used for any of the TROU member services, i.e. dues, raffle tickets, public domain disks, video library rental fees, newsletter advertising, or bribes to any of the board of directors. \$TROUBux will be sent to the sponsor member when the new member pays one year's dues by October 31, 1995.

MOVING ON?

Don't move on without us!

If you are planning a move from your TROU mailing address, please let us know in advance. You can send us one of those nifty cards the Post Office provides, call the voice mail line or send Margaret Lundahl a note on the TROUBBS.

If you don't let us know, your newsletter will most likely come bouncing back to us (that's what "Address correction requested" means on the back cover). Unfortunately, that usually takes until after the NEXT newsletter is already winging its way out the door, so you miss two exciting, fact-filled issues.

Don't let that happen to **you!**

CLASSIFIEDS

For sale: Two Syquest Drives, APS 44 & 88c with 6-88 and 8-44 Megabyte cartridges. \$650 takes all. Shipping by UPS to any address in the greater Chicago Area included. Call Bob at (815) 726-1683 (Joliet), Day or Evening.

Wanted: A copy of SUM Backup. My wife's hard drive (Jasmine) finally quit. She was faithfully backing up. I have the backup disks but have lost or misplaced the original program disks. Can anyone help me? Bob Crombie (815) 726-1683.

The Rest Of Us Macintosh User's Group (TROU) is dedicated to providing support and information about Macintosh™ computers to our members. Membership is open to anyone interested in the Macintosh™ family of computers.

Benefits for all members include:

- attendance at monthly meetings
- participation in raffle at meetings
- participation in SIGS
- eligibility for discounts
- access to Bulletin Board System
- member prices for PD disks
- member prices for color prints
- rental of training videos

Membership Categories:

Regular member - a single family, a single individual, or two single individuals living in the same household. Dues: \$45
Additional Benefits:

- one vote, one copy of newsletter
- one registration with the BBS

Adjunct member - another individual at the same mailing address as a regular member, or, a member of another Mac Users Group. Dues: \$25
Additional Benefits:

- one vote
- one copy of newsletter or one BBS registration

Corporate member - up to ten individuals at the same business address. Dues: \$500
Additional Benefits:

- one vote, five copies of newsletter
- listing as corporate sponsor
- BBS access for ten with 2 hour daily time limit per account
- access to BBS Commercial Advertising folder to post ads
- private conference with public access on the BBS

Membership

More about benefits...

TROU BBS

- FirstClass™ Graphical User Interface
- Seven phone lines supporting up to 19,200 baud
- Located in Lakeview area of Chicago
- Available 24 hours daily
- Internet e-mail gateway
- Selected OneNet conferences and UseNet Newsgroups
- Thousands of files available for downloading by members
- 312-871-4484

TROU Video Library

TROU now has several sets of MacAcademy training videos, which provide an easy and convenient way to learn how to use Mac programs. All transactions occur at TROU general meetings. Tape rental fees are \$10 per tape for one month's rental. A deposit of \$30 for each tape will be required at time of rental which will be returned when the tapes are returned. A waiting list for titles is maintained.

Tapes currently in the library are:

- Excel 4.0 (5 tapes)
- FileMaker Pro 2.0 (4 tapes)
- Illustrator 5.0 (5 tapes)
- Macintosh System 7.5 (4 tapes)
- PageMaker 5 (4 tapes)
- Word 5.1 (4 tapes)
- QuarkXPress 3.2 (3 tapes)
- ClarisWorks 2.0 (6 tapes)
- PhotoShop 2.5 (5 tapes)
- PhotoShop 3.0 (6 tapes)

Applications for Adjunct and Corporate memberships are available upon request by calling (312) 409-2426.

An application for regular membership is printed here.

TELL US ABOUT YOURSELF ...

Name _____

Address _____

City, State, Zip _____

Telephone _____

AND ABOUT YOUR PROFESSION ...

Company _____

Address _____

City, State, Zip _____

Business Phone _____

Occupation _____

BIF Sponsor (if any) _____

Send correspondence to my:

☐ home ☐ office

This is a ☐ new ☐ renewal membership

Do you have a 1.4M disk drive? ☐ Yes ☐ No

Do you have a modem? ☐ Yes ☐ No

Do you have a CD-ROM player? ☐ Yes ☐ No

Annual dues are: \$45

Send application & membership fee to:

The Rest Of Us

P.O. Box 3500

Chicago, IL 60654

Thank you for your support!

You will receive your membership card by mail.

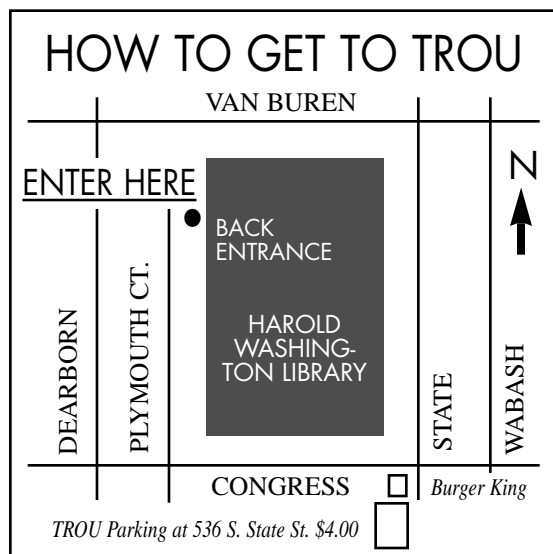
AUGUST 2ND MEETING

Aladdin Systems
Disney Interactive



SEPT. 6TH MEETING

Symantec
American Power Conversions



HAROLD WASHINGTON
LIBRARY
LOWER LEVEL
400 S. STATE ST.
DOWNTOWN CHICAGO
DOORS OPEN AT 5:30 PM
MEETING STARTS AT 6PM.

Info & Voice Mail 312-409-2426

BBS 312-871-4484

THE REST OF US

CHICAGO AREA MACINTOSH USERS' GROUP
P.O. Box 3500
CHICAGO IL 60654
address correction requested
return postage guaranteed

PRESORTED
FIRST CLASS MAIL
US POSTAGE
PAID
CHICAGO, IL
PERMIT NO. 5593